



## Stadium Stomp SCG 2020 – Event Postponement

### FAQS

#### ***Why has the Sydney event been postponed?***

With the Australian Government's ban on non-essential mass gatherings to reduce the spread of COVID-19 (Coronavirus), the unfortunate yet necessary decision was made to postpone the first Stadium Stomp event of the Australian 2020 series, due to be held at the SCG on Sunday 31 May.

#### ***Will other Stadium Stomp events be postponed?***

We are living in an unprecedented, rapidly changing environment and we're not yet certain how or if other events will be impacted. We're working closely with our venue partners and monitoring advice from government health authorities, and will continue to keep you updated.

#### ***What happens to my ticket for Stadium Stomp SCG?***

Your ticket will be automatically transferred to the new event date. There is no need for you to take further action at this point.

#### ***When will we have a new date?***

It is unclear how long this restriction on public gatherings will be in place. We ask for your continued patience as we work with both the SCG and our charity partner, Black Dog Institute, to ascertain a new date. As soon as a date is confirmed, we will let you know via email and our social channels (Facebook, Instagram and Twitter).

#### ***What if I cannot attend on the new event date?***

Whilst our event T&Cs state a no-refund policy, please rest assured, if a transfer to the new date just won't work for you, we will provide alternatives including a refund (minus a \$10 Admin Fee). We understand times are tough, not just for event organisers like us, but for many people in our community. Please be patient and wait until the new date is announced.

#### ***What happens to my pre-purchased merchandise?***

Pre-purchased merchandise was ordered according to pre-sales so cannot be refunded. We will be posting out these items free of charge to your nominated address. If you'd like to check or update your address details please log into your [ACTIVE Account here](#) and once in click on EDIT REGISTRATION to update or view your information. If this cannot be accessed due to expiry deadlines, please email [contact@stadiumstomp.com](mailto:contact@stadiumstomp.com).

#### ***What happens to my fundraising?***

Fundraising pages will remain open and will be linked to the new event date once announced.

*Thank you for your support and understanding as we work through this unprecedented situation. Stay safe, we're all in this together!*